

SaaS Audit Checklist

Turn strategy into daily execution with these practical steps

Prep & Scope

- □ Define audit goals: cost savings, risk reduction, compliance, or all three
- □ Decide audit window (last 6–12 months of activity)
- □ Identify stakeholders: IT, Finance, Security, key business units

Discover Applications

- □ Deploy browser tracking (extension/agent) across users
- □ Pull app usage from SSO/IdP logs (Okta, Azure AD, Google Workspace)
- □ Export expense data: corporate cards, reimbursements, procurement records
- □ Optional: scan devices for installed SaaS-linked software or plugins

Consolidate & Verify

- □ Build a master list of discovered apps in a central inventory
- □ Assign owners/departments for each app
- ☐ Mark login method (SSO vs. personal email)
- □ Note spend, license count, and renewal dates (if available)

Assess Risks & Value

- □ Tag apps with a risk level (High / Medium / Low) based on security controls and data sensitivity
- ☐ Flag duplicate/redundant apps performing the same function

- □ Compare license count vs. actual usage to spot waste
- □ Identify rising/falling usage trends (grassroots favorites vs. shelfware)

Take Action

- ☐ Eliminate or phase out high-risk, low-value apps
- □ Consolidate duplicates into one vetted platform
- □ Reclaim unused licenses to cut spend
- □ Review high-cost apps with low adoption; retrain or renegotiate
- □ Decide whether to onboard or retire shadow IT apps that teams rely on

Create & Maintain SaaS Inventory

- □ Record app name, category, owner, cost, usage, risk, and renewal dates
- ☐ Use a SaaS Management Platform (e.g., AssetSonar) for automation
- ☐ If manual, set quarterly reminders to update the inventory

Continuous Monitoring

- □ Set alerts for new app signups or spend anomalies
- ☐ Share inventory with stakeholders (Finance, Security, Business Owners)
- \square Treat this as a loop: Discover \rightarrow Verify \rightarrow Rationalize \rightarrow Monitor. Not a one-time audit

